This Station Action Plan outlines how Ampthill Community Fire Station will contribute towards protecting our local communities, responding to emergencies and preventing fires and other incidents. The risks our communities face are set out in the Bedfordshire Fire and Rescue Service Community Risk Management Plan (CRMP) which also details how we plan to ensure that your Fire and Rescue Service contributes, in a co-ordinated and meaningful way, towards keeping our communities safe. The document is available to view at www.bedsfire.com

“Bedfordshire Fire and Rescue service is committed to providing an equal Service to all within Bedfordshire, actions identified within this station plan contribute to this commitment and helps to ensure that the Service supports all communities”.

Bedfordshire Fire and Rescue Service have a key strategic Service delivery objective:

To respond effectively, manage risks and reduce the number of emergency incidents that we attend.

To achieve this objective we will pursue the following Service priorities:

- **Making Every Contact Count;** ensuring that we make every possible use of the contact that we have with vulnerable people in society by way of education and advice and, where appropriate, making referrals to partner agencies.

- **Service Delivery Effectiveness and Improvement;** providing excellent prevention, protection and response functions to our communities and making improvements to these functions aligned to our changing risk profile so as:
  - To Keep People Safe in Their Home;
  - To Keep People Safe at Work, When in Public Places and During Their Leisure Time;
  - To Keep People Safe When They Travel.

- **Firefighter Safety;** keeping our operational Firefighters as safe as possible through the application of robust risk assessment processes, appropriate training, Personal Protective Equipment (PPE), and other equipment.

This Station Plan sets out how Ampthill Community Fire Station fits into delivering these objectives during 2018/19.
Our Community

Ampthill

Ampthill has a population of 11,898 and is made up of approximately 51% females and 49% male. The average age of people is 41, while the median age is higher at 43.

Ampthill had a higher proportion of 65 and over households than Central Bedfordshire in 2011.

Communities who have settled in the area include those from South Africa, United States, India, Hong Kong, Australia and other Countries not identified.

98.6% of people speak English. The other top languages spoken are Polish, French, Italian, Urdu, Bulgarian, Tagalog/Filipino, Spanish, Punjabi, and Japanese.

Community Risk Profiling

Working with Experian, the UK’s leading provider of consumer measurement and analytical services, Bedfordshire Fire and Rescue Service has utilised Customer Insight Profiling and has identified the following Groups within Ampthill Station Ground as specifically being at higher than average risk of accidental dwelling fires.

<table>
<thead>
<tr>
<th>Risk Group</th>
<th>At risk of:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Group 6: Rural Families and couples with moderate risk</strong></td>
<td>Accidental Dwelling / cooking fires Chimney Fires Road Traffic Collisions</td>
</tr>
<tr>
<td><strong>Group 7: Affluent families in suburban locations with very low fire risk.</strong></td>
<td>Chimney Fires Road Traffic Collisions</td>
</tr>
</tbody>
</table>

In addition Ampthill Station Ground contains a significant number of households classified as ‘Affluent Families’. While these groups overall risk is very low in regards to fire, they do present a greater risk of being involved in road traffic collisions due to the amount of cars within the household.
Further evidence also shows that younger people and motorcyclists are more likely to be involved in a road traffic collision. Drivers who speed, drink drive, use mobile devices whilst driving or drive under the influence of drugs not only put themselves at greater risk but also endanger the lives of other road users.

**Ampthill Station Ground contains the following specific road risks:**

- M1 Motorway;
- A507;
- A6 running through Ampthill towards Luton;
- Various rural B roads to adjoining villages within the Ampthill area.

Customer Insight has identified that there are two Mosaic Groups prevalent in the Station Ground that have high levels of car and motorcycle ownership and complete high levels of annual mileage.

These groups are:

**Group 6** - Rural families and couples;

**Group 7** - Affluent families in suburban locations.

We will look to reduce this risk with our partners through the Bedfordshire and Luton Casualty Reduction Partnership.

In addition to the road risk identified within Ampthill Station turn out area there are a number of large structural buildings and other premises presenting a significant risk should they be involved in fire. These premises are inspected as part of an annual inspection programme, with Site Specific Risk Information being collated, updated and made available to fire crews who may attend incidents at these premises. These sites are numerous but include:

- Heritage Buildings at Wrest Park;
- Lockheed Martin Site;
- Bedford to St Pancras Rail Line.
Fire Fighter Safety Development

In order to ensure the ongoing Safety of our Fire Fighters our crews will undertake safety Critical Training Courses and training exercises throughout the year. Classroom sessions and practical drill will be supplemented with the Services E-learning system which ensures continuing competency across a Firefighters skill set. The service appraisal system will be used to identify training and development needs, with Fire Fighter training and Development being monitored and reviewed through the services electronic personal development programme.

Response

Ampthill Community Fire Station is one of eight stations within Bedfordshire crewed solely by an On-call (RDS) duty system, with fire-fighters responding to alerters when required for emergency response.

Between them they crew the following appliances:

- 1 Rescue pump;
- 1 Rural Water Tender.

As part of on-going training and development, and to ensure operational readiness, Ampthill Station will organise and participate in a series of training exercises throughout the year 2018 - 2019, these to include:

<table>
<thead>
<tr>
<th>Exercise &gt; 3 pump</th>
<th>Period/Dates</th>
<th>Allocated to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heritage Exercise</td>
<td>Wrest Park</td>
<td>Ampthill On-Call (RDS)</td>
</tr>
<tr>
<td></td>
<td>July 2018</td>
<td></td>
</tr>
<tr>
<td>High Risk Exercise</td>
<td>Lockheed Martin</td>
<td></td>
</tr>
<tr>
<td></td>
<td>September 2018</td>
<td></td>
</tr>
<tr>
<td>High Rise</td>
<td>Quarterly through</td>
<td></td>
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<tr>
<td></td>
<td>2018-19</td>
<td></td>
</tr>
</tbody>
</table>

In addition to these exercises Ampthill will liaise and carry out joint exercises with other stations and partner agencies. Hi-Rise exercises will be organised and undertaken on a quarterly basis throughout the year.
Protection

Business premises and public buildings, such as schools are highly important to our local community as they provide both local services and employment opportunities. The majority of businesses affected by a fire never fully recover as customers are lost to competitors.

In order to protect these buildings and ensure the safety of building users, Bedfordshire Fire and Rescue Service delivers a risk based inspection programme to ensure compliance with the Regulatory Reform (Fire Safety) Order 2005 (RRO) on those premises to which it applies.

The Service will concentrate its Fire Safety resources on determining and reducing the levels of fire risk in the community by undertaking a series of fire safety audits and inspections of premises. This will focus primarily on those premises, workplaces and activities giving rise to the most serious risk to life, regardless of their race, ethnicity, gender, disability, sexual orientation, religion and age.

Fire safety audits will grade premises into one of five categories: very high, high, medium, low and very low risk. This audit process determines the future audit frequency, ranging from 1 year for very high / high risk to 5 years for low risk.

Fire Safety Inspection Officers (FSIO) will focus their audits on very high and high risk premises whilst Fire Crews will audit medium and low risk premises.

Ampthill Community Fire Station will complete all allocated RRO Fire Safety Inspections during 2018/19.

Other types of Inspections carried out by Fire Crews:

Follow-up inspections - These are carried out to check whether the required or requested works on premises have been completed.

Specific inspections - These may be generated to check on a specific item or items e.g. overstocked stock rooms, the purpose of all these inspections is to ascertain that the fire safety arrangements are being maintained and adequate.
**Risk Activity inspections** - These are carried out on a whole host of premises that are either:

- Used extensively by large numbers of the public;
- Staffing capacities are below optimum levels;
- Where activities vary from the norm.

The purpose of the inspection is to ascertain that the fire safety arrangements are adequate, that sufficient numbers of staff are present and those staff on duty are aware of the fire safety measures within the premises and of the fire routines and evacuation procedures.

Risk activity inspections may be undertaken:

- On routinely programmed premises for example, nursing homes and care homes
- ‘One off’ events (including Scout, Guide camps and other types of sleeping and activity events involving children);
- Licensed premises whilst it is anticipated that occupancy levels are high e.g. Night Clubs, outdoor concerts;
- Christmas inspections of retail premises where it is anticipated that stock levels in shops are high.

Fact finding visits – Fire Crews may be asked to visit a specific location to establish the current occupants of premises e.g. a specific industrial estate. This provides the Service with up to date information on whether a new occupier requires auditing.

All inspections aim to be completed by the last day of the month in which they were allocated.

For further information on Business & Commercial Fire Safety please refer to our website [www.bedsfire.com](http://www.bedsfire.com) under Community/Business Safety, Business Fire Safety or follow the link: [http://www.bedsfire.com/CommunitySafety/BusinessFireSafety/Pages/default.aspx](http://www.bedsfire.com/CommunitySafety/BusinessFireSafety/Pages/default.aspx)
Prevention Activity

In order to reduce the risks identified above Fire Crews at Ampthill Community Fire Station will undertake a range of Prevention Activities.

<table>
<thead>
<tr>
<th>Activities</th>
<th>Period/Dates</th>
<th>Target Audience</th>
<th>Watch Allocated to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>World Cup Drink Driving</td>
<td>14th June - 15th July 2018</td>
<td>Groups 2,5,6&amp;7</td>
<td>Ampthill-On-Call RDS</td>
</tr>
<tr>
<td>“Hot Strike” after incident response, following all calls to domestic fires.</td>
<td>Throughout 2018/19.</td>
<td>All Target Groups. Where it is clear that language is a difficulty we will use the services language card to identify the appropriate language and ensure that the appropriate fire kills translated leaflet is left for the tenant or family</td>
<td>Ampthill-On-Call (RDS)</td>
</tr>
</tbody>
</table>

National Fire and Rescue Campaign Calendar

The National Fire and Rescue Campaign Calendar provide a yearlong series of National Fire and Road Safety campaigns and initiatives. In order to reduce the risks identified above. Ampthill Community Fire Station will support the following campaigns and initiatives:

<table>
<thead>
<tr>
<th>Campaign</th>
<th>Date</th>
<th>Target Audience</th>
<th>Watch Allocated to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dementia Action Week Q1</td>
<td>21st-27th May 2018</td>
<td>All Target Groups.</td>
<td>Ampthill-On-Call (RDS)</td>
</tr>
<tr>
<td>Chimney Fire Safety Week/ Wood Burners Q2</td>
<td>3rd – 9th September 18</td>
<td>Group 6.</td>
<td>Ampthill-On-Call (RDS)</td>
</tr>
<tr>
<td>Christmas Campaign Q3</td>
<td>December 2017</td>
<td>All Target Groups</td>
<td>Ampthill-On-Call (RDS)</td>
</tr>
</tbody>
</table>
Home Safe & Well Visits

We will make people safer by educating them in their home by delivering a programme of Safe and Well Visits. Acting on referrals from partner agencies Ampthill Community Fire Station will deliver Safe & Well Visits to vulnerable households in the community. A Safe & Well visit may include any of the following elements:

- Home fire safety advice;
- Instillation of smoke alarms and safety equipment;
- Crime Prevention Advice;
- Falls Risk Assessment;
- Smoking Cessation; and,
- Alcohol Audit.

The elements that will be included in each individual Safe and Well visit will be determined by risks present in the household and the agreement of the occupier to engage in each element of the visit.

Schools

Children can be especially at risk in a fire situation. Bedfordshire Fire and Rescue Service run a county wide education programme for Year 2 students that educates them about fire safety in the home. Crews from Ampthill Community Fire Station will support this programme by completing all allocated Year 2 visits during the year.
Station Open Day

Blue Watch will be responsible for organising the Station Open Day during Quarter 2, 9th September 2018. **The theme of the Station Open Day this Year will be Drink Driving** working together with other Emergency and Volunteer Services targeting all identified groups.

<table>
<thead>
<tr>
<th>Period/Dates</th>
<th>Theme</th>
<th>Key Activities:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saturday 16th June</td>
<td>World Cup – “Drink Driving”</td>
<td>“Oscar One” Central Bedfordshire</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Council</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RTC Reduction Vehicle</td>
</tr>
<tr>
<td>Target Audience</td>
<td></td>
<td>Aerial Platform</td>
</tr>
<tr>
<td>Groups 2,5,6 &amp; 7</td>
<td></td>
<td>Specialist Rescue Unit</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RTC Demonstration</td>
</tr>
</tbody>
</table>
Recruitment

Ampthill Community Fire Station actively undertakes and promotes Retained Duty Recruitment through campaigns throughout the year. Potential candidates are directed to the current online application process through the Service website. Ampthill Retained Duty Personnel will be undertaking a positive action day in Quarter 3 of 2017 targeting female and ethnic minority recruitment.

Ampthill Community Fire Station is undertaking the following recruitment activities in the coming year:

<table>
<thead>
<tr>
<th>Campaign</th>
<th>Date</th>
<th>Target Audience</th>
<th>Watch Allocated to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Have a go days”</td>
<td><strong>Quarter 1</strong></td>
<td>Working age females and Ethnic Minority groups. We will look to target local gyms and leisure centres as well as use of social media to attract potential recruits. These days will be run in collaboration with Bedford and Kempston Stations to ensure effective use of resources and advertising.</td>
<td>Ampthill On-Call (RDS)</td>
</tr>
<tr>
<td></td>
<td>19th May 2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Quarter 2</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4th August 2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Quarter 3</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>10th November 2018</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Ampthill Community Fire Station
Oliver Street, Ampthill, Bedford, MK45 2SA

Visit our website for fire and home safety advice: www.bedsfire.com

Follow us on Twitter: @bedsfire

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